



Save  
time  
and  
money

Order Medication  
by Mail

*Florida Blue*  

# Convenience and savings are on their way.

Use PrimeMail®, your health plan's mail order pharmacy, for up to a 90-day supply of medication. If you take medication to treat chronic conditions or diseases such as arthritis, asthma, high cholesterol, hypertension or heart conditions — it's a great way to save time and money.

## Here's what you'll get . . .

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- An average of 33%\* savings or more per medication.
- Prescriptions delivered anywhere in the U.S.
- Free shipping for standard delivery.
- A pharmacist you can talk to any day, any time.
- A reminder when it's time to refill your medication.
- Easy ways to request refills by phone and online.
- Notification when your medication has been mailed.

\*A 90-day mail order supply may cost less than going to your pharmacy each month for a 30-day supply. See your mail order benefits for details.





## Here's How

### To Order New Prescriptions . . .

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- 1. While you're at the doctor's office, ask for two prescriptions for each medication.**
  - One for a 30-day supply that you fill at a participating retail pharmacy for immediate use.
  - One for a 90-day supply to be filled by PrimeMail.
- 2. Complete a Pharmacy Mail Order Form**
  - You can find a mail order form at [www.floridablue.com](http://www.floridablue.com).
- 3. Mail your order to PrimeMail.** You can send multiple prescriptions and payments in one order. Be sure to include:
  - Your completed Mail Order form.
  - Your original 90-day supply prescription.
  - Your payment.

### To Transfer Current Prescriptions . . .

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#### **Call PrimeMail at 1-888-849-7865.**

They'll do the rest, even call your doctor to transfer the prescriptions.

All you'll need is:

- The Member Number found on your ID card.
- Your prescription information.
- Your doctor's name and phone number.

# Order refills before you need your medication.

To refill your medication, simply call PrimeMail at [1-888-849-7865](tel:1-888-849-7865) and enter your prescription number or log in at [floridablue.com](http://floridablue.com).



See the Pharmacy section to refill your order.

## We're here when you have questions.

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### Your Benefits and Costs

For questions about your prescription drug benefits or costs, please call the toll-free customer service number on the back of your ID card.

### Your Mail Order

For questions about prescription mail orders or to speak with a pharmacist, please call PrimeMail at [1-888-849-7865](tel:1-888-849-7865), 24 hours a day, seven days a week.

**Note:** Specialty medication is provided through a separate company and cannot be ordered through PrimeMail. Please refer to your prescription drug benefits for details.

PrimeMail is a mail order pharmacy owned and operated by Prime Therapeutics LLC. Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association and contracts with Prime Therapeutics to provide pharmacy benefit management and mail order services.